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Terms and Conditions of Service

Last Updated: Friday September 18, 2026

These Terms and Conditions of Service ("Terms") govern access to and use of the QaskAI™ platform, available at qaskai.com and related services (collectively, the "Service"), provided by Tayrex Corp ("Tayrex," "we," "us," or "our"). By registering for, accessing, or using the Service, the individual or entity agreeing to these Terms ("Customer," "you") agrees to be bound by them. If you are entering into these Terms on behalf of a company, you represent that you have authority to bind that company.

1. Description of Service

QaskAI™ is an AI-assisted support and knowledge tool designed to help users of enterprise resource planning ("ERP") software find information, troubleshoot issues, and, where enabled by Customer, query Customer's own ERP data to provide contextual assistance ("Service"). QaskAI™ is designed to work across multiple ERP platforms and is not affiliated with, and is not endorsed by, any ERP vendor unless otherwise stated in writing.

2. Account Registration

Customer must register for an account and subscribe to a Service to access that Service. Customer agrees to provide accurate, current information, to maintain the confidentiality of login credentials, and to be responsible for all activity occurring under its account. Tayrex may suspend or terminate accounts that provide false information or that we reasonably believe have been compromised.

3. Subscription, Fees, and Payment

Access to the Service is provided on a subscription basis as set forth in the applicable Order Form or Quote. Fees are due in accordance with the payment terms specified in the Order Form. Except as otherwise stated, fees are non-refundable. Tayrex may suspend access for accounts with fees more than 15 days past due, upon prior written notice.

4. Customer Data

"Customer Data" means data Customer submits to or connects with the Service, including ERP data accessed by the Service on Customer's behalf. As between the parties, Customer retains all rights to Customer Data. Customer grants Tayrex a limited license to access, process, and use Customer Data solely to provide, maintain, secure, and improve the Service. Tayrex will not sell Customer Data or use it to train models shared with other customers without Customer's prior written consent.

5. Acceptable Use

Customer agrees not to, and not to permit others to:

- Use the Service to violate any applicable law or third-party right;
- Reverse engineer, decompile, or attempt to extract the underlying models or source code of the Service;
- Use the Service to build a competing product;
- Attempt to bypass security or access controls, or use the Service to gain unauthorized access to any system;
- Submit data that Customer does not have the right to submit, including data subject to third-party confidentiality obligations;
- Lawful use of the Service.

6. AI Output Disclaimer

The Service uses artificial intelligence to generate responses, summaries, and recommendations ("Outputs"). Outputs are provided for informational purposes only and may be incomplete or inaccurate. Customer is responsible for independently verifying any Output before relying on it for operational, financial, compliance, or other business decisions. Tayrex does not guarantee the accuracy, completeness, or fitness of any Output for a particular purpose.

7. Intellectual Property

Tayrex retains all right, title, and interest in and to the Service, including all software, models, designs, and documentation, excluding Customer Data. No rights are granted to Customer except the limited right to access and use the Service as set forth in these Terms.

8. Confidentiality

Each party agrees to protect the other's confidential information with the same degree of care it uses for its own confidential information of similar nature, and no less than reasonable care, and not to disclose such information to third parties except as necessary to perform its obligations or as required by law.

9. Warranty Disclaimer

EXCEPT AS EXPRESSLY STATED IN AN APPLICABLE SERVICE LEVEL AGREEMENT, THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

10. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, NEITHER PARTY WILL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR LOSS OF PROFITS OR REVENUE, ARISING OUT OF OR RELATED TO THESE TERMS OR THE SERVICE. EACH PARTY'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THESE TERMS WILL NOT EXCEED THE FEES PAID OR PAYABLE BY CUSTOMER TO TAYREX IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM.

11. Term and Termination

These Terms remain in effect for the subscription term specified in the applicable Order Form and will renew as specified therein unless either party provides notice of non-renewal as required by the Order Form. Either party may terminate for the other's uncured material breach upon 30 days' written notice. Upon termination, Customer's access to the Service will end, and Tayrex will make Customer Data available for export for a reasonable period as described in the applicable Order Form or SLA.

12. Modifications to the Service or Terms

Tayrex may modify the Service or these Terms from time to time. Material changes to these Terms will be communicated to Customer with reasonable advance notice. Continued use of the Service after such changes take effect constitutes acceptance.

13. Governing Law

These Terms are governed by the laws of the State of New Jersey, without regard to conflict of law principles, and the parties consent to the exclusive jurisdiction of the state and federal courts located in New Jersey.

14. Contact

Questions about these Terms should be directed via QaskAI™ website – QaskAI.com.